

Customer Claim Form

All claims are handled in accordance with applicable regulations and their terms and conditions. Please note that it is your responsibility as claimant to prove your claim. Read more at www.ntex.com.

Damage	Loss	Late delivery	Other
Booking number			Incoterms
Shipper, city			Sending date
Consignee, city			Delivery date

Do you have your own cargo insurance?

Yes, at

Yes, booked through NTEX

No

Shipment information

Reference	Collies	Weight
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Claim information

Type of goods	Collies	Weight
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Was the damage/loss noted on the waybill/CMR? Yes No

Detailed claim information

Address and contact information for possible survey

Repair possible

Value reduction

Total loss

Value of goods	Claimed value	Currency
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Attached documents: Photos Commercial invoice Waybill/CMR

Company Your reference

Date E-mail